

Pathway to Play!

The Reopening Plan for The Bucks County Children's Museum



Providing a safe, clean, and accessible environment for guests has always been a priority for the Bucks County Children's Museum (BCCM). Due to the COVID-19 crisis the museum has increased these efforts and implemented new protocols with guidance from Centers for Disease Control and Prevention (CDC), Association of Children's Museums (ACM), the Bucks County Department of Health (BCDH), and local pediatricians.

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I. Guests Returning to the Museum

A. Museum Admission & Limited Attendance

- **BCCM will run timed blocks for admission.** Each timed block will be separated by an hour to allow for a cleaning of surfaces, swap of clean props for used ones, and reset of the exhibits.
- **Tickets for the admission must be reserved in advance.** This will limit person to person interaction at front desk, control capacity and capture guest contact information.
- Guests strongly encouraged to use **non-contact credit card terminals for gift store purchases.**
- **Walk-up admissions will not be allowed until further notice.**
- **Attendance will be limited** as currently required by the State Department of Health.
- All guests must acknowledge and agree to terms of Code of Conduct (below).

B. Scanning for Symptoms - Stay home if sick

Guests should not visit the museum if they have any of the following:

- Cough
- Shortness of breath or difficulty breathing
- Fever (100 .4 degrees)
- Chills
- Headache
- Sore Throat
- New loss of taste or smell
- Have been knowingly exposed to anyone within past 14 days who tested positive for COVID-19
- Traveled outside the area within past 10 days
- Please carefully consider your risk of visiting any indoor public space if you are in a COVID-19 “high-risk” group

C. Guest Code of Conduct

- **Physical Distancing:** Families should move through exhibit area together and maintain 6 feet of space between other families and museum staff.
- **Wear A Mask:** Museum guests ages 2 and older **MUST WEAR MASKS** per state mandate. The mask must cover nose & mouth per CDC recommendations. If guests cannot wear masks due to verified health issues, they should avoid visiting the museum for their own protection.
- **Clean Hands:** A hand washing sink is available adjacent to the lobby and touchless hand sanitizer is available throughout the museum. Make sure you wash or sanitize your hands regularly throughout the day including:
 - ✓ Before entering exhibit areas
 - ✓ After using the restroom
 - ✓ After touching exhibit objects
 - ✓ Before you leave the museum

II. Staff Protocols

A. Scanning for symptoms– Stay home if sick

Staff members will have their temperatures checked upon arrival to work. Staff should stay home and notify the executive director if they have any of the following symptoms:

- Cough
- Shortness of breath or difficulty breathing
- Fever (100 .4 degrees)
- Chills
- Headache
- Sore Throat
- New loss of taste or smell
- Have been knowingly exposed to anyone within past 14 days who tested positive for COVID-19
- Traveled outside the area within past 10 days

B. Physical Distancing

- Maintain 6 ft of space between other staff members and museum guests.
- Ticket booths are fitted with protective plexiglass shields to reduce direct contact with guests.
- Pre-admission reservations and reduced museum capacity will reduce staff-to-guest contact.

C. Masks/Gloves

- Staff is required to wear masks while interacting with the public and within all museum areas. Masks must cover nose and mouth per CDC guidelines.
- Staff must wear gloves supplied by the museum in ticket booth and on exhibit floor.
- Wash hands before putting gloves on. Gloves must be changed after direct contact with museum guests, after cleaning museum areas, or when touching garbage.

D. Clean Hands

Staff will wash or sanitize hands regularly throughout the day including:

- Before and after a work shift
- After using the restroom
- After touching garbage
- Before and after work breaks
- After touching objects that have been handled by guests
- Before & after wearing gloves.

E. Capacity Limits for Specific Staff Spaces

- Ticket booth – Max. 1 staff member per 6 feet with face shields.
- Administrative Office – Max. 2 staff members 6 ft apart
- Exhibit floor – All staff must maintain 6ft of separation when on museum floor.
- Staff breaks must be taken in programming room - closed off to public.

III. Museum Cleaning & Disinfecting

- Staff members will sanitize and disinfect with EPA-registered products with emphasis on high touch surfaces. Sanitizing will be continuous throughout the day and between admission sessions, and disinfecting will take place at end of day. Staff must wear all provided PPP including masks, gloves, and gowns during cleaning sessions.

EPA-registered list of cleaning products used by BCCM:

- ✓ Clean Smart Toy Disinfectant Spray - EPA Registration #89896-2
 - ✓ Peroxy-Hdox – EPA Registration #84198-1
 - ✓ Lysol spray, wipes, and toilet cleaner EPA Registration #777-114
 - ✓ Clorox Wipes EPA Registration #5318-79
- Exhibits that cannot be regularly sanitized due to their design will be closed.
 - The number of touchable items on the exhibit floor will be reduced.
 - The HVAC system has been fitted with non-ozone STERIL-AIRE UVC Germicide systems.

IV. Exhibit Modifications, Cleaning, and Closures

Exhibit items/toys will be rotated each hour and in between admission sessions. High touch areas will be disinfected hourly and sanitized between admission sessions. **Guests will be asked to follow signage indicating number of allowable individuals in exhibit areas & thoughtfully move through the areas to allow for other families to enjoy exhibits. Area capacity limits will be updated as needed.**

- **Factory Works (2 family occupancy)** – Limited number of cars, ramps, balls, and gears. Wipe down all interactives and surface areas.
- **Big Dig – (2 family occupancy)**- Sand removed and new flashlight interactives. Pinwalls closed. Wipe down all flashlights and surface areas.
- **Bucks County Country (2 family occupancy)** – Limit number of light pegs. Remove owls and music tube paddles. Wipe down handrails, slide, and climbing wall holds.
- **General Store/Train/Hospital (3 family occupancy)** – Reduce produce items and limit grocery boxes. Limit kitchen items. Remove all hospital instruments and dress ups. Wipe down all surfaces including tables, seats, kitchen area, hospital surfaces. Rotate items hourly.
- **Ice Cream Stand** – CLOSED
- **Airways -CLOSED- Replaced with temporary exhibits (2 family occupancy)** - Wipe down touchable items.
- **Shadow Room (1 family occupancy)** – no modifications
- **Program/Kitchen Rooms** - TEMPORARILY CLOSED
- **Water Table (1 family occupancy)** – limit boats and figures. No air dryers
- **STEAM Room (1 family occupancy)**– limit touchable items. Wipe down all interactives.
- **Bathrooms (2 family occupancy)** – hourly wipe down of all touchable surfaces. No air dryers.

- **Lobby** – hourly wipe down of all touchable surfaces including front doors handles and POS terminals.
- **Water Fountain** – CLOSED
- **Hand Washing Sink** – hourly wipe down.
- **NO FOOD OR DRINK ALLOWED IN MUSEUM- Please eat in outdoor courtyard.**

V. RESPONDING & ENFORCEMENT

A. Responding to Confirmed Cases of COVID-19

- *Employee - In Close Contact with confirmed case of COVID-19*
If an employee is confirmed to have been in close contact with someone infected by COVID-19 they should quarantine at home for 10-days and can return to work after 10-days if symptom free. If the employee completes 7-days of quarantine AND is symptom free AND has a negative test, then employee can return to work after 7-days.
- *Employee - Tests Positive for COVID-19*
Any individual who tests positive for COVID-19 should isolate at home no less than 14 days after symptoms begin and be fever free for 24 hours before returning to work. BCCM employees that worked in close contact with the infected individual will be notified, encouraged to monitor their health, and report any concerns to their healthcare providers. BCCM will be responsible for taking any other appropriate actions, per local health department guidance.
- *Guest - Tests Positive for COVID-19*
If a museum guest notifies BCCM that they have tested positive for COVID-19, BCCM will follow Bucks County Department of Health recommended protocols in notifying museum staff and affected guests.

B. Enforcement of museum policies

BCCM's mission is to provide a safe family-friendly environment. The Museum does not allow or condone the use of foul language or crude misbehavior towards any visitor or employee. **Any visitor who behaves inappropriately or violates the Museum's policies including the Guest Code of Conduct will be asked to leave.** If at any time there is a threat requiring the need to call authorities, the manager on duty will call New Hope Police. Enforcement of BCCM visitor policies is the responsibility of museum managers and senior leadership.

Let's Safely Get Back to the Important Work of
PLAY!